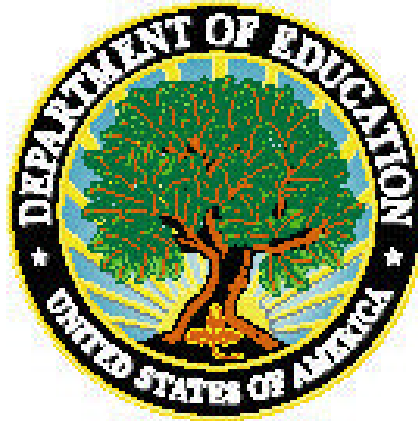


SFA Modernization Partner Project LEGACY CONTRACT TRANSITION PLAN

Title IV Wide Area Network (TIV-WAN)



Part 1 System Write-up

Title IV Wide Area Network (TIV-WAN)

CHANNEL:	CIO
BUSINESS MANAGER:	Keith Wilson
COTR:	Yolanda Brooks
CONTRACTOR:	Prime Contractor: NCS Subcontractor: General Electric Info Systems (GEIS)
CONTRACT NUMBER:	PM-95-0150-01
CONTRACT AWARD DATE:	May 15, 1995
CONTRACT EXPIRATION DATE:	September 30, 2001
ANNUAL CONTRACT COSTS:	\$10.6 million

TIV-Wan maintains the network (intranet) for Student Aid Processing and Reporting. The intranet is available to trusted trading partners, including post-secondary schools, lenders, GA's, collection agencies, other Federal Agencies, State Agencies, as well as in-house users. The TIV-WAN is a private VAN (Value Added Network) owned by GEIS – that is other trading partners are on the network – other than Dept. of Education, including some commercial entities. SFA is trying to migrate from the GEIS private WAN to the internet. There are certain firewalls within the GEIS intranet to “assure” security. A pilot program is due to start in Mid-April 2000. This effort includes NCS (project lead), GEIS, CSC and Checkpoint (a small company with firewall knowledge).

TIV-WAN FUNCTIONS

Network Access Management:

Enrollment control – An entity must have an OPEID or school code to be eligible to enroll for inclusion on the TIV-WAN. Enrollment must be accepted for an entity to have access to OSFA information and to transfer information to OSFA.

NCS manages the network for student aid processing (SSCR, FAFSA, ISIR, Direct Loan data, Pell Grant data and delinquency reports). Transmits Student Status Confirmation Reports. Handles transmission and connectivity problems, EDconnect software questions, archive storage requests, TIV-WAN password requests and TIV-WAN enrollment information. Transmits origination records and disbursement information to

the Direct Loan Origination System (DLO). Transmits data to Pell Grant System. Transmits delinquency reports as well as FAFSA's and ISIR's.

Electronic Access Conferences:

Handled through a subcontractor – Walcoff. Provides computer training on the various electronic initiatives in OSFA. This conference is held 3 times per year. Under the contract the TIV-WAN staff performs the following for the conference:

- Site selection
- Logistics of hotel reservations
- Refreshments
- Transportation
- Presentations
- Host meetings
- Site visits

Distribution of Software and Related Documentation:

NCS manages software and documentation distribution. Provides desk references (printed by NCS in Cedar Rapids, Iowa).

WHO USES TIV-WAN?

External Users:

- Schools
- Financial Institutions (Guaranty Agencies and a few Lenders)
- Other Federal Agencies
- State Agencies
- Third Party Servicers

Internal Users:

- NSLDS
- DLO - Direct Loan Origination
- DLS – Direct Loan Servicing
- RFMS & PELL
- CBMD – Campus Based Maintenance & Development System (FISAPS)
- ED Employees

ANNUAL CONTRACT COST – SFA FUNCTION PERCENTAGES

The annual contract costs for TIV-WAN are approximately \$10.6 million (excluding the Data Center). The approximate percentages and annual cost for the base SFA functions (as outlined in the SFA Contracts/functions Matrix) are as follows:

Customer Service – Schools	45%	\$4.8 million
Customer Service – Financial Institutions	45%	\$4.8 million
Support Services (Conference Support)	10%	\$1.0 million

PLANNED ENHANCEMENTS

- WEB based system for enrolling for TIV-WAN access.
- WEB based system for dissemination of SFA software and documentation.
- VPN pilot to migrate from private network to the internet

ISSUES

- Security issues on Web based system – (Risk vs. Security is the issue).
- FFEL does not use TIV-WAN.
- Transition Plan for existing contract – scope is shrinking and will eventually go away if web-based system is independent. May have to recompetete however must provide continuity. As yet there is no RFP for TIV-WAN.
- The Electronic Access Conference is planned be awarded as a separate contract; perhaps it should be part of SFA University.